

### ### Manx Care Noble's Hospital, Strang Braddan, Isle of Man IM4 4R (01624) 650 000

Our ref: 2867130

2 February 2023

Dear ###

We write further to your request which was received on 11th January 2023 which states:

- "1.How many people are currently on the waiting list for a dentist in the Isle of Man?
- 2. How many registered bank dentists are there in the Isle of Man?
- 3. How many full-time dentists are there in the Isle of Man?
- 4. What portion of the budget is dedicated to Dental practices in the Isle of Man?"

## **Our Response**

1. How many people are currently on the waiting list for a dentist in the Isle of Man?

There are currently 2,756 people on the dental waiting list (as of 17/01/23). This figure changes daily.

2. How many registered bank dentists are there in the Isle of Man?

While our aim is to provide information whenever possible, in this instance Manx Care is unable to provide the information that you have requested. This is in line with Section 11(3)a of the Act, as a practical refusal reason applies; namely we do not hold or cannot, after taking reasonable steps to do so, find the information that you have requested.

Dental practices on the Isle of Man are private businesses. Some of these business owners hold a contract with Manx Care to deliver NHS dental services from their practice(s) and their details can be found on <a href="https://www.gov.im/dentists">www.gov.im/dentists</a>.

We are, however, able to answer this with regard to the Manx Care operated dental services:

- As at 17/01/23 we have 1 bank Consultant Orthodontist currently who delivers consultant-led Orthodontic Service from Nobles Hospital on behalf of Primary Care Services.
- There are no bank dentists as at 17/01/23, however, a recent advert has been placed seeking applicants for a bank dentist position within the Community Dental Service (the dental service operated by Manx Care).

3. How many full-time dentists are there in the Isle of Man?

While our aim is to provide information whenever possible, in this instance Manx Care is unable to provide the information that you have requested. This is in line with Section 11(3)a of the Act, as a practical refusal reason applies; namely we do not hold or cannot, after taking reasonable steps to do so, find the information that you have requested: dental practices on the Isle of Man are private businesses. As detailed in our response to Q2, the details of the business owners who hold a contract with Manx Care to deliver NHS dental services from their practice(s) and their details can be found on www.gov.im/dentists.

We are, however, able to answer this with regard to the Manx Care operated dental service (Community Dental Service) and can confirm there are currently 4 dentists employed (3 full-time and 1 part-time).

4. What portion of the budget is dedicated to Dental practices in the Isle of Man?

The combined budgets held within Primary Care Services for General Dental Services (GDS - dental practices who are contracted to deliver NHS dental services), Community Dental Services (CDS - a Manx Care operated practice) and Orthodontic Services (delivering both primary and secondary care) equal £5,504,625:

- CDS £1,472,589.00
- GDS £3,500,655.00
- Orthodontics £531,381.00

The Department of Health and Social Care mandate to Manx Care 2022-23 ("DHSC Mandate 2022-23") is available on the Manx Care website and shows "The revenue budget allocated to Manx Care for the service year is £282,566,865"

Please quote the reference number 2867130 in any future communications.

## Your right to request a review

If you are unhappy with this response to your freedom of information request, you may ask us to carry out an internal review of the response, by completing a complaint form and submitting it electronically or by delivery/post.

An electronic version of our complaint form can be found by going to our website at <a href="https://services.gov.im/freedom-of-information/Review">https://services.gov.im/freedom-of-information/Review</a>. If you would like a paper version of our complaint form to be sent to you by post, please contact me and I will be happy to arrange for this. Your review request should explain why you are dissatisfied with this response, and should be made as soon as practicable. We will respond as soon as the review has been concluded.

If you are not satisfied with the result of the review, you then have the right to appeal to the Information Commissioner for a decision on;

1. Whether we have responded to your request for information in accordance with Part 2 of the Freedom of Information Act 2015; or

2. Whether we are justified in refusing to give you the information requested.

In response to an application for review, the Information Commissioner may, at any time, attempt to resolve a matter by negotiation, conciliation, mediation or another form of alternative dispute resolution and will have regard to any outcome of this in making any subsequent decision.

More detailed information on your right to a review can be found on the Information Commissioner's website at <a href="https://www.inforights.im">www.inforights.im</a>.

Should you have any queries concerning this letter, please do not hesitate to contact me.

Further information about freedom of information requests can be found at <a href="www.gov.im/foi">www.gov.im/foi</a>.

I will now close your request as of this date.

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