

# Public File

Updated: 14/03/2021 - Visit [peakderbyshire.co.uk/legal/publicfile](http://peakderbyshire.co.uk/legal/publicfile) for the latest copy.

**Peak Radio** like each commercial station in the UK has obligations with regard to its programmes, including its music and content.

The Public File is just one indicator of our output. Just ask us if you'd like a hard copy. If you have any comments on it, let us know or if necessary, contact our regulator, Ofcom.

## News

Except in special or exceptional circumstances, the station broadcasts a news bulletin hourly from 07:00 until 18:00, with some additional headlines in weekday breakfast and drive periods. Bulletins contain a mix of local/regional, national and world stories, along with sport, weather and entertainment news.

At the weekend, bulletins containing national and world news, along with sport, weather and entertainment news, are broadcast where possible between 08:00 and 16:00.

During those times the news will be produced by Peak Radio. You can contact the Peak Radio news team by emailing [news@peakderbyshire.co.uk](mailto:news@peakderbyshire.co.uk)

Our news pages online show some of our most recent stories – [Click here](#) to read them.

All news (excluding local/regional) is produced by "Radio News Hub". [www.radionewshub.com](http://www.radionewshub.com)

Contact Radio News Hub at [team@radionewshub.com](mailto:team@radionewshub.com) or on 01132 269484

The news operation is based at: Radio News Hub Limited, Office 43, The Sugar Mill, Oakhurst Avenue, Leeds, West Yorkshire, LS11 7HL

## Programmes

Peak Radio broadcasts twenty-four hours a day, with programmes as listed on our [website page](#). This includes details of all the shows for the coming week as well as quick links to all the presenter pages.

## Programme Production

All programming is produced in Chesterfield, Derbyshire. With live content for 15 hours a day during weekdays (07:00 - 22:00), and 8 hours on weekends (08:00 - 16:00). Some broadcasts could be pre-recorded or remote live broadcast from the local area.

Overnight, early morning, midday, and some weekend content will be pre-recorded/voice-tracked or automated. These shows may be live in times of adverse weather or other relevant circumstances.

## Local Programming

Ofcom, the government regulator with responsibility for local radio, has produced localness guidelines that this station adheres to. These can be [viewed here](#).

## Station Contact Details

Post: Peak Radio, 7 James Street, Chesterfield, S41 7JE

Phone: 01332 588288

Email: [office@peakderbyshire.co.uk](mailto:office@peakderbyshire.co.uk)

Website: [www.peakderbyshire.co.uk](http://www.peakderbyshire.co.uk)

To speak to us directly, our weekday office hours contact information are listed above. Should you have any difficulties, please speak to our Station Management, [office@peakderbyshire.co.uk](mailto:office@peakderbyshire.co.uk).

## Contact

To contact the radio station generally, use our 'contact us' page, and we'll make every effort to reply to any emails which raise substantive issues. Should you prefer to speak to station management, please contact [office@peakderbyshire.co.uk](mailto:office@peakderbyshire.co.uk). Any complaints or comments may also be logged via the website.

## Events/Charities support or coverage

The station intends to stage several events throughout the year supporting charity – raising money for people across Derbyshire.

## Locality

We believe Peak Radio belongs to the areas it serves. Any suggestions or thoughts on our output are always much valued and are crucial in running a service truly designed for the region.

## Music

Peak Radio is licensed to play 'mainstream music'. It plays, accordingly, a mix of current mainstream pop songs alongside classic chart hits from the last forty years. You can view our main playlist [here](#).

## Format

Our Format is available [here](#).

## How to complain

Live, entertaining radio always carries some risk. We try to get things right, and not all programmes will be to everyone's taste. Where we do make mistakes, we'll try to take appropriate action as quickly as we can.

Please do get in touch with any comments – praise or complaints, and we'll consider them carefully.

Contact us via: [complaints@peakderbyshire.co.uk](mailto:complaints@peakderbyshire.co.uk)

If you feel we have not taken the right action regarding a broadcast at anypoint you may refer the matter to our regulator Ofcom at

<https://www.ofcom.org.uk/tv-radio-and-on-demand/how-to-report-a-complaint>